

CLEANING GUIDELINES

July 14, 2026 1:49 pm

ROBBERECHTS

CLEANING OF LACQUERED STEEL SHEET

Always start gently and test in an inconspicuous area first.

When cleaning lacquered steel sheets, it is important to ensure that the cleaning agents used do not damage or affect the material or its surface treatment. Only neutral cleaning agents with a pH value between 6 and 8 are permitted. These agents must also be non-abrasive. Permitted examples include:

- Mild soap solutions
- Neutral all-purpose cleaners (without solvents)
- Soft cloths or sponges (such as microfiber cloths)
- Lukewarm water

The use of abrasive or aggressive products such as steel wool, sandpaper, solvents, or caustic chemicals is not allowed.



Always clean with gentle movements and rinse with clean water to remove any cleaning residue. Dry the surface with a soft, lint-free cloth to prevent staining.

CLEANING ADVICE FOR PVC ROLLER SHUTTERS

Cleaning advice for PVC roller shutters

These cleaning guidelines apply to PVC roller shutters, specifically for the following types:

- SE 16 PVC (plain, textured, and decorative)
- SE 22 PVC (plain, decorative, and translucent)
- SE 4 PVC (plain, textured, and decorative)
- E4 PVC (plain and decorative)

Cleaning advice

Preferably use the same mild method as for PP roller shutters: soapy water + a soft cloth.



Avoid the following when cleaning PVC and PP roller shutters:

Solvents such as acetone
(can cause chemical reactions with PVC; dull surface on PP)

Abrasive materials such as scouring pads or abrasive cleaners
(risk of scratching both materials)

Aggressive cleaning agents
(may damage or discolor the surface)

CLEANING EGGER SURFACES

CLEANING & MAINTENANCE OF WORKTOPS

Always start gently. Test in an inconspicuous area first.

1. Reflection & Grain Direction

- Wood fibres (**wood grain**) reflect light depending on the viewing angle.
- This means the same colour can appear different when grain directions oppose (e.g. worktop & extension table).
- **Tip**: View the furniture from multiple angles.

2. Daily Cleaning

Cleaning

- Use lukewarm water + mild cleaning agent (e.g. glass cleaner or soapy water).
- Always follow up with a dry, soft cloth (microfibre).
- Wipe in the direction of the wood grain.

PerfectSense

- Avoid furniture polish or greasy cleaners (they attract dirt).
- Anti-fingerprint coating makes maintenance easy.

3. Common Stains and How to Treat Them

Contamination	Light/New	Normal	Stubborn
Dust, coffee, tea, grease, marker	Dry/damp cloth	Warm water + mild agent	Repeat cycle, always dry thoroughly
Limescale, rust	Dry/damp cloth	Warm water + mild agent	Detergent paste or briefly 10% vinegar/lemon, then rinse
Candle wax, lipstick, shoe polish	Cloth	First carefully scrape off; warm water + mild agent	-
Bacteriological (blood etc.)	Cloth + disinfectant	Warm water + agent, then disinfect	Detergent paste + disinfectant
2-component glue	Only removable before curing (water/solvent)	Cured > Not removable	-



4. Brief List of Prohibited Substances

Scouring powder, steel wool, polish/furniture wax, bleach, cleaners based on formic or sulfuric acid, pure solvents (only highly diluted on edge banding).

5. Regular maintenance of wooden furniture

- Clean with a slightly damp cloth, then dry thoroughly.
- No aggressive agents or silicone-based products.
- Wood “breathes”: avoid prolonged covering.
- Be mindful of temperature and humidity fluctuations.

6. Edge banding tip

Wipe off cleaner immediately; apply solvents only in a highly diluted form to prevent cracking or fading.

7. Basic Cleaning
(for stubborn dirt)

- Apply cleaner lightly, let sit for a maximum of 5 minutes.
- Wipe with a non-abrasive microfibre cloth.
- Rinse food contact areas with water.
- Dry thoroughly.

8. Protection & Prevention

Attention Point	What to Do	What to Avoid
Scratches	Use a cutting board or mat	Sliding objects across the surface
Heat	Use heat-resistant coasters	Placing hot cookware directly on the surface
Stains	Wipe up immediately	Prolonged contact with liquids
Plastic / Rubber	Avoid prolonged contact with PVC, rubber, binders	Plasticisers may leave marks
Light (Patina)	Move objects around to spread discolouration	Covering or exposing wood to sunlight for too long

FENIX CLEANING GUIDELINES

CLEANING & MAINTENANCE OF NANOTECH MATERIALS

Start mild – always test first.

FENIX has a unique microstructure that reflects light in a special way. This gives the surface a matte appearance. To maintain this property, it is important to keep the structure properly clean.

In this document you will find simple but essential guidelines for daily and thorough maintenance. Regular cleaning according to these instructions will keep your FENIX surface beautiful for years to come.

1. Daily cleaning and stain removal

Warm water is usually sufficient for daily cleaning. FENIX is a strong material and resistant to common household cleaners such as:

- All-purpose cleaners
- Disinfectants
- Degreasers
- Lime removers
- Acetone (only if necessary, always follow the safety instructions on the packaging).



2. Liste courte des interdictions

- Crèmes abrasives
- Éponges à récurer ou paille de fer
- Brosses dures

Elles peuvent endommager la microstructure et provoquer des taches brillantes sur la surface mate.

3. Thorough cleaning (for overdue maintenance)

Step 1: Degreasing

- Spray the entire surface with kitchen degreaser.
- Rub off dirt with a soft cloth and warm water.
- Rinse with plenty of warm water.
- Dry with a clean cloth.

Step 2: Descale

- Treat the surface with an anti-scaling agent.
- Rub off any lime residue with warm water and a cloth.
- Rinse again and dry carefully.

Step 3: Deep cleaning

- Using a melamine sponge, make small, circular motions across the entire surface to clean deep into the structure.
- Rinse again with warm water.
- Dry with a clean cloth.
- If necessary, use acetone topically on stubborn stains.

>> Always follow the safety instructions on the package.

>> Repeat rinsing and drying after using acetone.



4. Étapes de nettoyage

- Choisissez un produit de nettoyage approprié.
- Utilisez un chiffon doux ou une éponge en mélamine (également appelée « éponge magique »).
- Rincez soigneusement la surface à l'eau chaude.
- Séchez avec un chiffon propre et doux.

>> Cela permet d'éviter les dépôts de calcaire et d'éliminer les résidus de saleté et/ou de produits de nettoyage.

5. Conseils importants en un coup d'œil

- Nettoyage FENIX = nettoyage de la microstructure
- N'utilisez que des produits de nettoyage doux
- Rincez et séchez toujours soigneusement après
- Évitez les taches brillantes en ne ponçant pas.

Si la surface de FENIX n'a pas été nettoyée pendant une période prolongée, des particules de saleté peuvent s'accumuler dans la microstructure. Cela peut affecter l'aspect de la surface. Dans ce cas, suivez les étapes suivantes pour un nettoyage en profondeur.

CLEANING HPL - MULTIPLEX
CLEANING & MAINTENANCE OF COUNTERTOPS

Always start mild, test first on an inconspicuous spot.

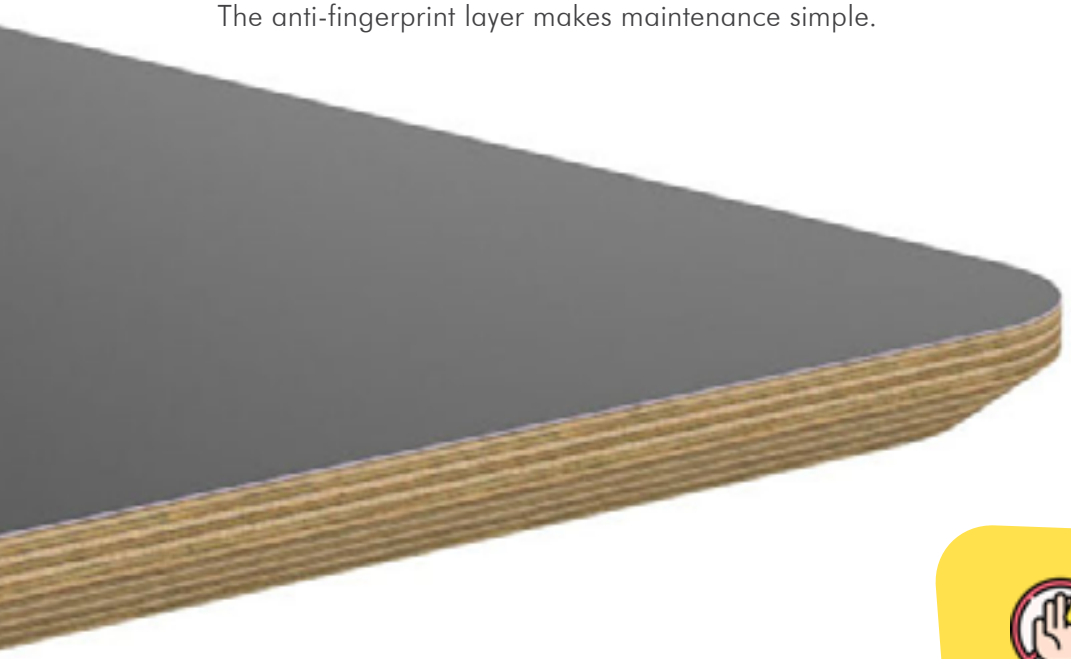
1. Daily Cleaning

Cleaning

- Use lukewarm water + mild detergent (e.g., glass cleaner or soapy water).
- Always follow up with a dry, soft cloth (microfiber).
- Wipe in the direction of the wood grain.

Softtouch

- Avoid furniture polish or greasy cleaning products (they attract dirt).
  The anti-fingerprint layer makes maintenance simple.



2. Basic Cleaning
(for stubborn dirt)

- Apply cleaner lightly, let it sit for max. 5 minutes.
- Wipe with a non-abrasive microfiber cloth.
- Rinse food contact zones with water.
- Dry thoroughly.

3. Regular Maintenance of Wood (Furniture)

EGGER surfaces, such as lacquered panels, laminates, worktops, and finishes, are easy to maintain due to their resistant and hygienic properties. Regular cleaning with mild detergents is sufficient.

- Clean with a slightly damp cloth, dry well afterward.
- Avoid aggressive products or silicones.
- Wood 'breathes': avoid long-term covering.
- Be cautious with temperature and humidity changes.



4. Short List of Prohibited Items

Scouring powder, steel wool, polishing/meuble wax, bleach, cleaners based on formic or sulfuric acid, pure solvents.

5. Common Stains and Approaches

Contamination	Light/New	Normal	Stubborn
Dust, dirt, grease, coffee, tea, fingerprints, pen, oil	Use soft and clean paper (dry or damp) or a sponge. If cleaning with a damp cloth, dry afterward.	Warm water + mild detergent. Apply detergent, let it sit, rinse, and dry with a microfiber cloth.	Repeat cycle, always dry-wipe.
Limescale, rust	Use a soft, dry or slightly damp cloth or sponge.	Use clean warm water, clean cloths, or a soft sponge. First, let the detergent sit. Rinse with water or glass cleaner. Wipe with a microfiber cloth or paper towels.	Paste of detergent powder or briefly 10% vinegar/lemon, rinse.
Wax residues, lipstick, shoe polish	Use soft and clean paper (dry or damp) or a sponge. If cleaning with a damp cloth, dry afterward. Additional treatment with disinfectant according to relevant regulations.	Use clean warm water, clean cloths, or a soft sponge. First, let the detergent sit. Rinse with water or glass cleaner. Wipe with a microfiber cloth or paper towels.	-
Bacteriological (blood, etc.)	Cloth + disinfectant	Warm water + detergent, additional treatment with disinfectant	Detergent paste + disinfectant
Silicones, sealants	Wipe the contamination dry. Use a silicone remover if necessary. Rinse with pure water or glass cleaner. Wipe the surface with a microfiber cloth or paper towels.	-	-

6. Protection & Prevention

Consideration	What to Do	What to Avoid
Scratches	Use a cutting board or coaster	Sliding objects
Heat	Use heat-resistant coasters	Placing hot cookware directly on the surface
Stains	Wipe immediately	Prolonged contact with liquids
Plastic / Rubber	Avoid prolonged contact with PVC, rubber, binders	Plasticizers can leave marks
Light (patina)	Move objects to spread discoloration	Covering wood for long periods or exposing it to sunlight

ROBBERECHTS

CLEANING GUIDELINES

This document has been drawn up with due care and to the best of our ability. The information is based on practical experience and internal tests, and reflects the current state of our knowledge. The document is provided for information purposes only and does not constitute binding instructions for use, product specifications or a guarantee of suitability for specific applications.

ROBBERECHTS cannot be held liable for any direct or indirect damage resulting from the incorrect use of this information, misinterpretation or the application of incorrect cleaning methods. Technical modifications or changes to standards may lead to amendments without prior notice.

Errors, omissions or misprints cannot be entirely ruled out. Our general terms and conditions of sale and delivery remain in force and apply to all our products and services.

July 14, 2026 1:49 pm

Robberechts nv
Slachthuisstraat 21 | 2300 TURNHOUT
www.robberechts.be | 014 448 400
sales@robberechts.be

VINÇOTTE VALIDATED · CO2LOGIC APPROVED

Taking Climate Action

BRONZE COMPANY

Calculate
We calculate part of our carbon footprint to understand our impact

Reduce
We implement reduction strategies to lower our direct emissions

Contribute
We help fund climate projects matching part of our impact to accelerate the global climate transition

EN71-3